

Visitor Protocols

As of 16/12/2021

With the opening of state borders, the State Government have placed an increased burden on healthcare settings to manage the potential exposure of visitors and staff to COVID-19.

One way to manage these restrictions and prioritise everyone's safety is to minimise the amount of people on site and how long they spend interacting with other people.

In addition to the standard social distancing, hand hygiene and other societal rules, we are introducing the following protocols for people attending The International Spine Centre.



Telehealth Preferred

- Where possible, video & phone consultations will be offered
- Unvaccinated patients will still be treated but please contact us prior to your appointment



Attend Alone

- If you are coming in person, please come alone
- Please contact us ASAP to arrange a phone/video link for your support person (if required)



Limited Waiting Capacity

- Our waiting room is closed, please do not arrive early
- If you are early, please wait in your car and call 8224 8224 to let us know you have arrived



Wear a Mask

- While on site, you must wear a mask properly at all times
- If you have a valid exemption, please contact us ASAP to confirm arrangements